

LI Dental Solutions

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Lidentalsolutions.com

Office Policy

Welcome to LI Dental Solutions! Thanks for choosing our office. We want you to know we care about your teeth and as a patient and friend.

The following information outlines our office policy:

Patients must present all insurance cards upon every visit to our office. Patients who do not have their insurance card(s) may be required to pay in full at the time services are rendered.

Payment of all co-pays, coinsurance, deductibles and non-covered items are required at the time services rendered. We accept cash, checks, debit cards, MasterCard, Visa, American Express and Discover.

Our office handles all pre-collect efforts on patient accounts with outstanding balances. Our account representatives will attempt to reach out via phone and/or letter. All patient-responsible balances that remain delinquent after 90 days, with no response to our repeated requests for payment, may be referred to a collection agency and are subject to a 2% interest charge. Once an account is turned over to the collection agency, the patient or responsible party will have to settle the debt with the agency

Your appointment time is very important to us as this time is set aside specially for you. In the event you need to cancel your appointment, we require a **24-hour notice**.

If we do not get at least a 24 business hour notice for your cancellation, we may not be able to schedule another appointment at this time.

Thank you for your support.

Patient's Signature: _____ Date: _____